

**Consumer Spend Analysis** 

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Q4 2024

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# Visa Loyalty Insights (VLI) VISA

- Visa Loyalty Insights (VLI) analyses spend behaviour in every postal sector across the UK by origin and destination of spend along with spend at store location
- NB for reasons of confidentiality, category spend is not included where:
  - There are less than five stores in a category in the merchant location's postal sector
  - A single retailer accounts for 50% or more of spend or transactions in a category within the postal sector
- VLI is collated on a quarterly basis up to December 2024

NB – VLI data does not include cash transactions which in certain areas can be significant

## Overview of spend behaviour in BS1, BS2 and BS8 postal sectors Q4 2023 to Q4 2024



|                                       | Q4 2023   | Q1 2024   | Q2 2024   | Q3 2024   | Q4 2024   | Q4 2023 vs<br>Q4 2024 | Q3 2024 vs<br>Q4 2024 |
|---------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------------------|-----------------------|
| No of cards identified                | 1,303,986 | 1,199,189 | 1,796,179 | 1,769,879 | 1,346,312 | +3%                   | -24%                  |
| Average<br>Transaction<br>Value (ATV) | £15.40    | £13.83    | £15.52    | £14.66    | £15.18    | -1%                   | +4%                   |
| Total<br>Transaction<br>s             | 7,041,933 | 6,435,953 | 8,368,177 | 5,983,626 | 7,020,807 | 0%                    | +17%                  |
| No of postal<br>sectors<br>identified | 932       | 905       | 946       | 488       | 961       | +3%                   | +97%                  |
| Total spend                           | £108.4m   | £89m      | £129m     | £88m      | £106.6m   | -2%                   | +22%                  |

#### International Spend Q3 and Q4 2024 in BS1, BS2 and BS8



|                                       | Q3 2024    | Q4 2024   | Q3 2024 vs Q4<br>2024 |
|---------------------------------------|------------|-----------|-----------------------|
| No of cards<br>identified             | 260,475    | 82,907    | -68%                  |
| Average<br>Transaction Value<br>(ATV) | £27.57     | £23.93    | -13%                  |
| Total Transactions                    | 880,077    | 358,431   | -59%                  |
| No of countries<br>identified         | 97         | 56        | -42%                  |
| Total spend                           | 24,266,037 | 8,575,649 | -65%                  |

| Top 5 countries by spend Q4<br>2024 |
|-------------------------------------|
| China Mainland                      |
| United States of America            |
| Republic of Ireland                 |
| France                              |
| Spain                               |

#### Categories with highest spend among top 10 highest spending postal districts Face to Face spend vs Online Q4 2024



| Category                    | Face to face | Online      | Spend face to face (%) | Spend online (%) | Total spend  |
|-----------------------------|--------------|-------------|------------------------|------------------|--------------|
| GROCERY                     |              |             |                        |                  |              |
| STORES/SUPERMARKETS         | £204,304,966 | £21,010,839 | 91                     | 9                | £225,315,805 |
| RESTAURANTS                 | £50,812,817  | £19,855,119 | 72                     | 28               | £70,667,936  |
| FAST FOOD RESTAURANTS       | £19,636,266  | £1,859,871  | 91                     | 9                | £21,496,136  |
| MISC FOOD STORES            | £13,701,263  | £4,756,370  | 74                     | 26               | £18,457,633  |
| MENS/WOMENS CLOTHING        |              |             |                        |                  |              |
| STORES                      | £6,053,051   | £10,391,719 | 37                     | 63               | £16,444,771  |
| HOTELS & ACCOMMODATION      | £5,252,190   | £8,670,038  | 38                     | 62               | £13,922,228  |
| AUTO SERVICE SHOPS          | £6,976,869   | £1,035,453  | 87                     | 13               | £8,012,322   |
| BEAUTY/BARBER SHOPS         | £6,334,631   | £641,797    | 91                     | 9                | £6,976,428   |
| CHARITABLE/SOC SERVICE ORGS | £2,992,090   | £3,147,306  | 49                     | 51               | £6,139,395   |
| ELECTRONICS STORES          | £382,664     | £5,392,441  | 7                      | 93               | £5,775,105   |
| JEWELLERY STORES            | £2,917,352   | £1,991,848  | 59                     | 41               | £4,909,200   |
| LUMBER/BUILD. SUPPLY STORES | £4,010,963   |             | 100                    | 0                | £4,010,963   |
| PARKING                     |              |             |                        |                  |              |
| LOTS,METERS,GARAGES         | £2,170,118   | £1,667,868  | 57                     | 43               | £3,837,986   |

Postcodes included are those that spent the most in the area (BS1, BS2 and BS8 combined):  $_5$  BS2, BS5, BS8, BS16, BS1, BS7, BS4, BS3, BS8 and BS15.



|                                    | Q4 2024       |           |           |           |  |
|------------------------------------|---------------|-----------|-----------|-----------|--|
|                                    | Your location | BS34      | BA1       | CF10      |  |
| No of cards identified             | 1,346,312     | 596,154   | 550,518   | 797,441   |  |
| Average Transaction<br>Value (ATV) | £15.18        | £26.82    | £20.06    | £19.29    |  |
| Total Transactions                 | 7,020,807     | 2,983,947 | 4,035,567 | 5,476,741 |  |
| No of postal sectors<br>identified | 961           | 540       | 841       | 756       |  |
| Total spend                        | £106.6m       | £80m      | £80.9m    | £105m     |  |













| 0 — |         |         |         |         |
|-----|---------|---------|---------|---------|
| 0   | Q1 2024 | Q2 2024 | Q3 2024 | Q4 2024 |
|     |         |         |         |         |

### Consumer origins with highest spend in BS1, BS2 and BS8 postal sectors Q4 2024



| Area                                                    | Postcode | Number of Cards | Number of Transactions | Total Spend |
|---------------------------------------------------------|----------|-----------------|------------------------|-------------|
| Cotham, Redland, Montpelier, Westbury Park, St.         |          |                 |                        |             |
| Andrew's                                                | BS6      | 77,632          | 990,938                | £12,070,445 |
| Easton, St George, Redfield, Whitehall, Eastville,      |          |                 |                        |             |
| Speedwell, Greenbank, Barton Hill                       | BS5      | 85,878          | 605,969                | £8,696,391  |
| Kingsdown, St Paul's, St Phillips, St Agnes             | BS2      | 63,419          | 716,336                | £8,538,929  |
| Downend, Emersons Green, Fishponds, Frenchay,           |          |                 |                        |             |
| Pucklechurch, Mangotsfield, Staple Hill                 | BS16     | 87,635          | 382,332                | £6,515,146  |
| Clifton, Failand, Hotwells, Leigh Woods                 | BS8      | 33,878          | 468,904                | £5,762,026  |
| Bristol city centre, Redcliffe                          | BS1      | 34,390          | 387,596                | £4,767,241  |
| Brislington, Knowle, Knowle West, St Anne's, part of    |          |                 |                        |             |
| Totterdown                                              | BS4      | 49,777          | 260,459                | £4,562,844  |
| Bishopston, Horfield, part of Filton, Lockleaze, Ashley |          |                 |                        |             |
| Down                                                    | BS7      | 50,802          | 281,579                | £4,418,399  |
| Bedminster, Southville, Bower Ashton, part of           |          |                 |                        |             |
| Totterdown, Windmill Hill                               | BS3      | 29,960          | 203,207                | £2,965,805  |
| Hanham, Kingswood                                       | BS15     | 37,860          | 154,219                | £2,799,956  |

#### **Cardholder Locations – Q4 2024**

**Darker colour = more cardholders** 



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#### Category Spend in BS1, BS2 and BS8 Q3 and Q4 2024



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#### Category Spend in BS1, BS2 and BS8 Q3 and Q4 2024

| Savills |
|---------|

| Category                      | Q3 2024     | Q4 2024     |
|-------------------------------|-------------|-------------|
| RESTAURANTS                   | £28,459,010 | £31,281,289 |
| GROCERY STORES/SUPERMARKETS   | £23,538,902 | £26,583,070 |
| FAST FOOD RESTAURANTS         | £8,279,799  | £8,380,623  |
| MENS/WOMENS CLOTHING STORES   | £6,314,587  | £7,413,505  |
| HOTELS & ACCOMMODATION        | £6,751,691  | £4,823,668  |
| MISC FOOD STORES - DEFAULT    | £2,131,530  | £2,435,456  |
| PARKING LOTS, METERS, GARAGES | £1,511,429  | £1,623,969  |
| JEWELLERY STORES              | £1,302,416  | £1,164,441  |
| BEAUTY/BARBER SHOPS           | £1,143,326  | £1,050,852  |
| ELECTRONICS STORES            |             | £984,384    |
| AUTO SERVICE SHOPS/NON DEALER | £878,592    | £891,703    |
| CHARITABLE/SOC SERVICE ORGS   | £718,953    | £684,481    |
| LUMBER/BUILD. SUPPLY STORES   | £579,322    | £609,003    |

Total category spend\* (online and face-to-face) among top 10 highest spending postal districts in BS1, BS2 and BS8 postal sectors Q4 2024



cardholder location 
BS1 BS15 BS15 BS16 BS2 BS3 BS4 BS5 BS6 BS7 BS8 GROCERY STORES/SUPERMARKETS - 5411 4.29% 11.99% 7.33% 11.21% 9.30% RESTAURANTS - 5812 6.04% 8.84% 8.67% 13,48% 9.24% 10.04% 6.43% 5.05% FAST FOOD RESTAURANTS - 5814 4.83% 10.06% 9.24% 9.16% MISC FOOD STORES - DEFAULT - 5499 7.59% 6.24% 12.52% 5.14% 5.02% 9.93% 10.16% 10.89% MENS/WOMENS CLOTHING STORES - 5691 6.03% 8.14% 8.65% 10.22% HOTELS & ACCOMMODATION 8,89% 12.40% 10.38% 10,49% 8.34% Category AUTO SERVICE SHOPS/NON DEALER - 7538 11.63% 6.67% 8.62% 9.69% 12.25% 4.53% ELECTRONICS STORES - 5732 4.98% 20,47% 9.58% 8.71% 12,46% 10.18% BEAUTY/BARBER SHOPS - 7230 5.05% 11.18% 7.80% 10.30% 6.33% CHARITABLE/SOC SERVICE ORGS - 8398 5.66% 7.70% 9.67% 4.13% 7.14% 15.83% JEWELRY STORES - 5944 416% 11.27% 8.25% 8.30% 13.57% LUMBER/BUILD, SUPPLY STORES - 5211 7.86% 13.01% 10.65% PARKING LOTS, METERS, GARAGES - 7523 3.89% 9.64% 10.57% 5.47% 9.08% 8.95% 7.70% 0% 40% 60% 80% 100% % of total spend



#### % of Transactions and Cards Seen\* in BS1, BS2 and BS8 by Time of Day Q4 2024



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\* % of cards seen adds up to more than 100% as transactions can occur on the same card across multiple time periods in a day

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